

up.time Administration Workshop

OVERVIEW & BENEFITS

The up.time Administration Workshop gives up.time administrators the hands-on experience they need to fully implement and manage a production up.time installation. Attendees will gain an in-depth knowledge of up.time architecture, maintenance and implementation best practices so that they can ensure your up.time installation is setup for success.

COURSE OBJECTIVES

- Install and configure up.time
- Understand up.time architecture and integration points
- Configure up.time dashboards
- Tune user permissions and up.time security
- Design effective alerting and action policies
- Configure server maintenance windows, topological dependencies and monitoring periods
- Build SLA and IT Service availability reports
- Backup and recover up.time
- Understand common troubleshooting methods

WHO SHOULD ATTEND?

- up.time Administrators
- up.time Power Users
- Prerequisite: Users should have already attended the Getting to Know up.time training session

Class Summary

Delivery: Online Webinar
Duration: 6 Hours
Format: Private Session
Max Students: 6
Course Code: UT5-EDU-ADMIN-R3

Course Outline

Part 1: up.time Architecture & Scalability

- up.time components
- Common implementation options
- Back-up strategies

Part 2: Working with Agents

- Installation & security
- Troubleshooting

Part 3: Monitoring Station Basics

- Installation structure
- up.time Maintenance
- up.time tuning

Part 4: Getting to Know up.time Review

Part 5: Deployment Planning

- Deployment best practices
- Example deployment plans

Part 6: Configuring up.time

- Working with Elements & Users
- Working with Services & Actions/Alerts

Part 7: Configuring up.time (Part 2)

- Working with Applications & SLAs
- Working with Dashboards
- Extending & integrating with up.time

Part 8: Closing